



SMARTHOME FIXTURES

We CARE
to fix it



**SmartHome
Fixtures assists
households with
emergency home
repairs. It covers
wear and tear
and replacement
of key household
components.**



Our Purpose

RSI's purpose is to help our customers in their hour of need with financial products and services that make their lives easier.

We listen to your needs

We build products and solutions to fit our clients' needs.

We develop products and solutions that talk to their specific pain points and opportunities.

SmartHome Fixtures

Why choose our SmartHome Fixtures?

- Affordable premiums, low flat excess
- All labour costs and parts covered

Package Standard

- **Electric** (wiring, electrical fittings, distribution board)
- **Plumbing** (pipes, drains, municipal connection inside property)
- **Geyser repairs** (Covers repair or replacement of components such as thermostat, element and valves to ensure the continued operation of the geyser)
- Does not cover burst tanks

R79

Add On

- **Motor** - pool, garage, gate (Covers repair or replacement of nominated gate, garage and swimming pool motors for an additional premium for each motor)
- **Geyser replacement** (Covers full replacement of burst tanks and other components for an additional premium)

R47

R100

**All terms, conditions and exclusions are available in the product wording.*

Watch us WOW you

We see it as our role to delight our customers, to WOW them. Insurance policies can often be contentious with clients not fully grasping their cover and not remembering that there are limitations to their cover at claim stage. In order to help mitigate this, RSI have tailored their products and services to ensure maximal customer service and to increase customer retention, particularly after a claim.

Our products deliver real customer value

We deliver real value products and services, cost effectively and with excellent customer experience.

VAPS (Value added products and services) for the insurance market are typically priced based on consumers' perceived value and not always on real value. The time is right to turn this on its head.

We ensure that our customers:

- Acquire real value (not perceived value) products*
- Make maximum use of benefits*
- Pay a fair price for their products*
- Experience excellent service.*

Contact us

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